

Worksheet 11.3.1: Troubleshooting Hardware

1. What is a Field Replaceable Unit (FRU)?

2. What is POST used for?

3. Describe what Beep Codes indicate:

4. Explain one main reason for a CPU failure:

5. What is the first place you should check when troubleshooting memory?

6. How can you tell if you have a motherboard problem?

7. List two types of video problems:

8. The first three steps when diagnosing any disk drive problems are:

- a. Check the _____ cable
- b. Check the _____ cable
- c. Check the device _____ .

9. Most sound card problems are _____ conflicts.